Europass Curriculum Vitae

Personal information

First name / Surname	**Bratislav Veličković**
Address(es)	7 Cara Lazara, 34000 Kragujevac, Serbia
Telephone(s)	(381 34) 304-685 Mobile: (381 64) 130-30-90
E-mail	bratislav@velickovic.net
LinkedIn profile	http://rs.linkedin.com/in/bvelickovic
Skype	Bratislav.velickovic
Nationality	Serbian
Date of birth	May 9th 1969.
Gender	Male
Desired employment / Occupational field	Position within an international organization as Tier III-I support and/or information systems related projects within areas of administration, design and/or development of ERP, CRM, management or decision support information systems, with strong emphasis on Intranet, Internet, and emerging Big Data and Social Web technologies.

Work experience

Dates	1.2.2013 – 1.7.2015
Occupation or position held	Information Systems Consultant
Main activities and responsibilities	ERP and information systems development, integration and administration, implementation consulting, training and Tier III-I support for multiple clients in identifying, analyzing, solving, and monitoring issues that affect business processes, systems operations, and productivity.
Name and address of employer	Veličković consulting (self-employed) Kragujevac, Serbia
Type of business or sector	Information systems professional services
Dates	28.1.2008 – 31.1.2013
Occupation or position held	Information Systems Administrator
Main activities and responsibilities	ERP, POS and related information systems strategic planning and development, administration and Tier III-I support for users of ICT systems and infrastructure. Served as liaison between end users, management and information systems vendor consultants and development teams. Responsible for continuous improvement in the business application environment. Identifying, analysing, solving, and monitoring issues that affect business processes, systems operations, performance and productivity (i.e. business process analysis, systems planning and development, day-to-day operational issues, OLAP design, reports development, data quality analysis and standardization, developing specialized database layer SQL functions). Active participant in business processes development and optimization - evaluating proposals and alternatives, providing recommendations and technical solutions. Developing and presenting long-term goals and strategic objectives to information systems vendors, developing and maintaining information systems operational plans on a per-project base. Provision of support and training to end users in implemented applications and processes. Management in the area of information security, access control, disaster recovery and business continuity. Active participant on data center virtualization project (VMWare ESX platform).
Name and address of employer	Forma Ideale Ltd. Kragujevac, Serbia
Type of business or sector	Furniture manufacturing and wholesale
Dates	1.2.2002-14.7.200.7
Occupation or position held	Information Systems Specialist
Main activities and responsibilities	Information systems specialist on USAID funded CRDA and CRDA-E programs. Design and development of separate a) small grants and b) community development project tracking MIS applications (in accordance with USAID standards and reporting requirements) with strong emphasis on indicators (M&E), procurement and financial reporting; design of manuals and staff training in using new and existing MIS applications; designing and organizing indicator collection, processing collected indicators and reporting to the donor; assistance in maintaining office LAN and PC systems; and advisory role and technical support in reporting to the USAID on programme activities.

Name and address of employer	ACDI/VOCA Serbia - USAID CRDA and CRDA-E Washington D.C.,USA
Type of business or sector	Private nonprofit organization
Dates	1.11.2005 – 1.1.2006.
Occupation or position held	Information Systems Consultant
Main activities and responsibilities	Consultancy assignment on World Bank NSP program and EC/DFID funded Livelihoods programs resulting in successful design and implementation of MIS application used for tracking organizations program activities (World Bank funded NSP and EC/DFID funded Livelihoods programs) with fully adaptive reporting capabilities. Design of manuals and extensive staff training and post-implementation support in using MIS application.
Name and address of employer	Afghanaid UK, WB NSP and DFID Livelihoods projects Kabul, Afghanistan
Type of business or sector	Non-governmental organisation
Dates	10.8.2003. - 21.1.2004.
Occupation or position held	Information Systems Consultant
Main activities and responsibilities	Consultancy assignment on USAID funded ICAP I and II program resulting in successful implementation of MIS application used to track project implementation (in accordance with USAID reporting requirements) with fully adaptive reporting capabilities; design of manuals, extensive staff training and post-implementation support in using MIS application; design and implementation of the office computer network; implementation of sustainable ICAP program indicator collection procedures, M&E operational standards, and organization of programme archival system.
Name and address of employer	ACDI/VOCA, USAID ICAP I and II projects Kirkuk, Iraq
Type of business or sector	Private nonprofit organization
Dates	1.8.2000. - 1.2.2002.
Occupation or position held	ICT Specialist
Main activities and responsibilities	Information systems design and administration including assistance and training for MIS users; providing support, technical advice and tender evaluation consultations to procurement division.
Name and address of employer	Municipal Government, Kragujevac, Serbia
Type of business or sector	Local Government
Dates	1.2.1997. - 31.7.2000.
Occupation or position held	ICT specialist
Main activities and responsibilities	Managing day-to-day operations; design, administraion and implementation of MIS to track and manage organization's membership and activities; graphics design of posters, billboards and other campaign materials; providing training and organizing more than 1,500 poll workers as well as IT support for electoral activities, poll data analysis and reporting.
Name and address of employer	Democratic Party, Kragujevac, Serbia
Type of business or sector	Political party
Dates	1.1.1997. - 1.5.2000.
Occupation or position held	Photojournalist
Main activities and responsibilities	Worked with IDP/REF populations, other vulnerable groups and local communitties on presenting their problems at national level; and worked with local community on presenting their problems on a national level.
Name and address of employer	Various newspapers and magazines, Serbia
Type of business or sector	Journalism, Publishing
Dates	1.12.1993. - 31.12.1996.
Occupation or position held	ICT specialist, graphics designer, photographer
Main activities and responsibilities	Over 500 original graphics designs for media/public campaigns, business presentation materials, etc.

	More than 300 photography series for media/public campaigns, business presentation materials, etc. Introduction of new digital technologies and their creative use in photo business development.
Name and address of employer	Photo lab "SONI", Kragujevac, Serbia
Type of business or sector	Photography, design

Education and training

Dates	2006-2014
Title of qualification awarded	Diploma in Higher Education - Information Systems and Management
Principal subjects/occupational skills covered	Information Systems and Management
Name and type of organisation providing education and training	London School of Economics and Political Sciences University of London External Programme London, United Kingdom
Dates	March 2012.
Title of qualification awarded	Global Commerce Licence, License: em9hrxv3
Principal subjects/occupational skills covered	Information and Communication Technologies/Business Ethics and Behaviour/Economics and Finance/International Law and Regional practice
Name and type of organisation providing education and training	European Economic Chamber of Commerce, Trade and Industry
Dates	1999.
Title of qualification awarded	-
Principal subjects/occupational skills covered	Project design and management
Name and type of organisation providing education and training	European Movement in Serbia (www.emins.org), Belgrade
Dates	1997.
Title of qualification awarded	Trainer of trainers
Principal subjects/occupational skills covered	Election monitoring, polling workers training
Name and type of organisation providing education and training	IFES (www.ifes.org)
Dates	1984-1988.
Title of qualification awarded	Computer systems technician
Principal subjects/occupational skills covered	Information and communications technology
Name and type of organisation providing education and training	I Technical high school, Kragujevac
Personal skills and competences	* information systems specialist - systems analisys, design, development, implementation, administration and application design * proven skills, knowledge, and experience in eliciting, organizing, analysis, documenting, communicating and verifying business process improvement efforts * able to anticipate issues, think proactively, and use critical thinking skills in problem solving * high level of accuracy in work, proactive and methodological approach to problem solving, calm under pressure and excellent communication skills with both technical and non-technical staff * relational database administration and application design (MS Access, MS SQL server 2005/2008, MySQL, PostgreSQL, OLAP, JasperReports) web design and programming (HTML, CSS, PHP, Javascript, XML), administration and content management * general knowledge of Linux and Windows systems, LAN/WAN networks and PC hardware and software, relevant Free and Open Source software projects, practical knowledge of VMWare

virtualization platforms, data center operations, disaster recovery and business continuity
* member of MENSA International and ACM (Association of Computing Machinery)

| Mother tongue(s) | Serbian |

Other language(s): English, Croatian, Bosnian, Montenegrin

Self-assessment

European level (*)

	Understanding		Speaking		Writing
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C2	C1	B2	B2
Croatian, Bosnian, Montenegrin	C2	C2	C2	C2	C2

(*) Common European Framework of Reference for Languages

Driving licence | B category with clean drivers record

Additional information

Annexes

List of references
- Gene Neill, former COP ACDI/VOCA CRDA Serbia, geneneill@gmail.com
- Jennifer Norfolk, frm. Associate Director ACDI/VOCA, jaznorfolk@yahoo.com
- Aleksandar Smilljanić, CEO, FORMA IDEALE, Serbia, asmilja@gmail.com
- Petar Ostoić, CEO Navigator doo, Novi Sad, Srbija, petar.ostoic@navigator.rs
- Stanislav Mudrinski CTO Navigator doo, Srbija, stanislav.mudrinski@navigator.rs