

BRATISLAV VELIČKOVIĆ

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PROFESSIONAL EXPERIENCE

Information Systems Consultant

Veličković::consulting

Kragujevac, Serbia

2013-2015

ERP and information systems development, integration and administration, implementation consulting, training and Tier III-I support for multiple clients in identifying, analyzing, solving, and monitoring issues that affect business processes, systems operations, and productivity. Active participant in business processes improvement and development efforts.

Information Systems Administrator/IT Department Manager

Forma Ideale d.o.o.

Kragujevac, Serbia

2008-2013

ERP, POS and related information systems strategic planning and development, administration and Tier III-I support. Served as a liaison between end users, management and information systems vendor consultants, integration and development teams. Responsible for continuous improvement in the business application environment. Identifying, analyzing, solving, and monitoring issues that affect business processes, systems operations, performance and productivity (business process analysis, systems planning and development, day-to-day operational issues, OLAP design, reports development, data quality analysis and standardization, SQL programming). Active participant in business processes development and optimization - evaluating proposals and alternatives, providing recommendations and technical solutions. Developing and presenting long-term goals and strategic objectives to information systems vendors, developing and maintaining information systems operational plans on a per-project base. Provision of support and training to end users in implemented applications and processes. Management in the area of information security, access control, disaster recovery and business continuity. Active participant on data center virtualization project (VMWare ESX platform).

Information Systems Specialist - USAID CRDA program

ACDI/VOCA

Kragujevac, Serbia

2002-2007

Information systems specialist on USAID funded CRDA and CRDA-E programs. Design and development of separate a) small grants and b) community development project tracking MIS applications (in accordance with USAID standards and reporting requirements) with strong emphasis on indicators (M&E), procurement and financial reporting; design of manuals and staff training in using new and existing MIS applications; designing and organizing indicator collection, processing collected indicators and reporting to the donor; assistance in maintaining office LAN and PC systems; and advisory role and technical support in reporting to the USAID on project activities.

Information Systems Consultant – Afghanaid U.K.

Afghanaid

Kabul, Afghanistan

2005

Consultancy assignment on World Bank NSP program and EC/DFID funded Livelihoods programs resulting in successful design and implementation of MIS application used for tracking organizations program activities (World Bank funded NSP and EC/DFID funded Livelihoods programs) with fully adaptive reporting capabilities. Design of manuals and extensive staff training and post-implementation support in using MIS application.

Information Systems Consultant - USAID ICAP I and II programmes

ACDI/VOCA

Kirkuk, Iraq

2003-04

Consultancy assignment on USAID funded ICAP I and II program resulting in successful implementation of MIS application used to track project implementation (in accordance with USAID reporting requirements) with fully adaptive reporting capabilities; design of manuals, extensive staff training and post-implementation support in using MIS application; design and implementation of the office computer network; implementation of sustainable ICAP program indicator collection procedures, M&E operational standards, and organization of programme archival system.

IT Specialist – Network and DBA

Municipal Government

Kragujevac, Serbia

2000-02

Bratislav Veličković, Information systems consultant, Serbia

Information systems design and administration including assistance and training for MIS users; providing support, technical advice and tender evaluation consultations to procurement division.

Branch office manager

Democratic Party Kragujevac, Serbia 1997-2000
Managing day-to-day operations; design, administration and implementation of MIS to track and manage organization's membership and activities; graphics design of posters, billboards and other campaign materials; providing training and organizing more than 1,500 poll workers as well as IT support for electoral activities, poll data analysis and reporting.

Photojournalist

Various newspapers Kragujevac, SCG 1997-2000
Worked with IDP/REF populations, other vulnerable groups and local communities on presenting their problems at national level; and worked with local community on presenting their problems on a national level.

IT Manager, graphics designer

Photo lab "SONI" Kragujevac, SCG 1993-1997
Over 500 original graphics designs for media/public campaigns, business presentation materials, etc. More than 300 photography series for media/public campaigns, business presentation materials, etc. Introduction of new digital technologies and their creative use in photo business development.

QUALIFICATIONS

- information systems specialist - systems analysis, design, development, implementation, administration, customer support and application design
- proven skills, knowledge, and experience in eliciting, organizing, analyzing, documenting, communicating and verifying business process improvement efforts
- able to anticipate issues, think proactively, and use critical thinking skills in problem solving
- high level of accuracy in work, proactive approach to problem solving, calm under pressure and excellent communication skills with both technical and non-technical staff
- relational database administration and application design (MS Access/VBA, MS SQL server 2005/2008, MySQL, PostgreSQL, OLAP, JasperReports)
- web design and app programming (HTML, CSS, PHP, JavaScript, XML), administration and content management
- basic understanding of OOP concepts and designs (Java), App Inventor (Android)
- general knowledge of Linux and Windows systems, LAN/WAN networks and PC hardware and software, relevant Free and Open Source software projects
- practical knowledge of VM platforms (VMWare, VirtualBox), data center operations, disaster recovery and business continuity
- member of MENSA International and ACM (Association of Computing Machinery)

Computer systems technician

EDUCATION Computer science high school, Kragujevac 1984-88

Diploma in Higher Education - Information Systems and Management

London School of Economics and Political Sciences 2014

PROFESSIONAL DEVELOPMENT

Polling workers trainers trainer

IFES (www.ifes.org) 1997

Project design and management

European Movement in Serbia (www.emins.org), Belgrade 1999

Public Appearance

Center for Modern Skills (www.cmv.org.rs), Kragujevac 2001

LANGUAGES

English - writing – excellent; reading – excellent; verbal - excellent

Croatian/Bosnian/Montenegrin - writing – excellent; reading – excellent; verbal - excellent

REFERENCES

- Aleksandar Smiljanić, regional director, Banca Intesa, Serbia, asmilja@gmail.com
- Rajan Gill, former COP ACDI/VOCA ICAP Iraq, rajangill51@yahoo.ca
- Gene Neill, former COP ACDI/VOCA CRDA Serbia, geneneill@gmail.com
- Petar Ostoić, CEO Navigator doo, Novi Sad, Srbija, petar.ostoiic@navigator.rs
- Stanislav Mudrinski CTO Navigator doo, Srbija, stanislav.mudrinski@navigator.rs

Bratislav Veličković, Information systems consultant, Serbia